



Trauma-Informed Disaster & Emergency Response

A substantial portion of the population carries a history of direct or indirect trauma—events and circumstances that leave lasting marks on physical, emotional, and cognitive functioning. Trauma fundamentally alters how individuals perceive risk, process authority, and navigate crises, frequently manifesting as heightened emotional reactivity, hypervigilance, and deep-seated mistrust toward emergency responders and public health officials.

For frontline personnel, understanding these behavioral dynamics is both a clinical necessity and a critical operational asset. Delivering trauma-informed care allows responders to accurately read volatile situations, de-escalate heightened emotional states, and adapt communication styles in real time. This interactive program equips emergency management, public health, and human service professionals with practical skills to identify trauma-driven behaviors, build rapid rapport, and enhance both responder safety and service delivery in high-stress field environments.

Wednesday, November 16, 2026 | 1:00-2:00 pm EDT

Registration is required at:

https://us02web.zoom.us/webinar/register/WN_1ya0YIQsSnWbIWc65TMDkw

About the Instructor

Steve Crimando, MA, is the founder and principal of Behavioral Science Applications LLC. He is an emergency and disaster behavioral health clinician, educator and responder with four decades of frontline experience. Steve is a consultant to the U.S. Substance Abuse and Mental Health Services Administration (SAMHSA) Disaster Technical Assistance Center (DTAC), a certified trainer for the SAMHSA GAINS Center's trauma-informed criminal justice program, as well as alumnus of the Harvard Medical School Global Trauma program. Steve is also an instructor for the Institute for Intergovernmental Research (IRR) State & Local Anti-Terrorism (SLATT) program. A published author and recognized subject matter expert, he is frequently consulted by the media and the courts on matters of crisis prevention and response.